

Telephony-IVR

Reliable Time Tracking for Remote Employees

Time America's Interactive Voice Response (IVR) telephony system makes it easy for any business that has employees who travel or work off-premise to track time and attendance data. Developed to be used in conjunction with Time America's XactTime® application, the IVR system provides a seamless integration between telephony and labor management and provides the fastest response time, greatest flexibility and the most reliable employee information.



- Reliable Data
- Flexible Options
- Real-time Access Anywhere
- Text to Speech Capability
- Caller ID Restriction
- Fast deployment time
- Low cost of ownership

Easy to Use, Easy to Maintain

Using a land line or cellular telephone, employees who work in the field or in a remote office can clock in and out, transfer labor hours, submit time sheets, check benefit accruals and review hours worked. Labor data is immediately saved in the time and attendance database where it is available to managers, providing business access to real-time workforce data.

The IVR system delivers features that enable businesses to customize the system to best meet their needs. The system's text to speech capability uses a voice synthesizer that recognizes typed text and converts it to speech - providing complete customization of voice prompts. Additionally the system comes standard with Caller ID Restriction, allowing companies to define which phone numbers their employees are allowed to call from.

Your Choice Purchase Options

Time America's IVR solution delivers a fast deployment time and low cost of ownership. It is offered in two models – hosted or licensed - giving customers the flexibility and control they demand. The hosted version is housed in Time America's data center, requires no additional hardware or software to install and utilizes a convenient charge-per-minute cost model.

The licensed version is delivered as a complete pre-configured system ready to plug into your standard phone line(s). It includes a telephony server and software, PC monitor and keyboard and telephony system phone line cards and uses a single server installation, eliminating the need for multiple client installations. Maintaining and upgrading the telephony IVR system is fast and easy – everything is done on the server, making upgrades instantly available to employees

Up and Running in No Time

Whether hosted or licensed all maintenance and upgrades are performed on the server, making upgrades instantly available to employees. And because employees use a standard touch-tone telephone to access the system, no training is necessary. As a result, the time it takes to get up and running is minimized - saving time and money. No other hosted IVR telephony system offers the same level of customization that businesses require to make faster, better informed decisions about their labor management processes. Put the power of IVR to use in your business!